

September  
2022



# WINDSOR Seniors Computer Users' Group Newsletter



WSCUG Bd of Directors:  
Donna Crawford- Founder  
[donna@sonic.net](mailto:donna@sonic.net)

Ross Guistino-  
Consultant  
[rossg@sonic.net](mailto:rossg@sonic.net)

Jim Tubb- Ret.  
Consultant, Drop-in  
Computer Help,  
Moderator  
[drdelta91@gmail.com](mailto:drdelta91@gmail.com)

Andrea Antonik- Ret.  
Consultant, Drop-in  
Computer Help, Editor  
[aantonik@sonic.net](mailto:aantonik@sonic.net)

Audrey Lehye- Welcome &  
Refreshment Coordinator-  
[aleyhe@sonic.net](mailto:aleyhe@sonic.net)

**Computer-Help: Drop-  
In 2-4 PM Sept. 26,  
2022.**

Masks are only required  
on non-vaccinated  
participants.

**Next general meeting  
will be Oct 10, 2022, 1  
PM.** Our speaker is **Sally  
Kenvin**. Her topic is  
"Make cards, posters,  
newsletters and  
more with Canva free-  
to-use software".

**Oct Drop-In Computer  
Help: Monday Oct 24,  
2-4 PM. First come first  
served.**

**Sept. 12, 2022:** At 1 PM, Jim will moderate General Questions, Answers & discussions.

Then our guest speakers' presentation is "**Keep Safe from Scammers**". We are happy to welcome back (finally) **The Northern California Computer Crimes Task Force (NC3TF) team**. Our speakers today are **Investigators Patrick Fahy** and **Mike Mejia**. Be sure to bring your questions. Masks are only required on non-vaccinated participants.

## In the News:

- a) [This security guru is banishing spammers](#)
- b) [Hackers found a way to access Gmail, Outlook, and Yahoo inboxes](#)
- c) [You Paid for Your Tech but You Don't Really Own It](#)
- d) [Hackers are finding ways around multi-factor authentication.](#)
- e) [Big Tech Helps Big Oil Pump More, Belying Climate Pledges](#)
- f) [Microsoft found a new way to anger customers and why are you surprised?](#)
- g) [Apple Event Recap](#)

## Articles for September

**a) What You Need To Do About the LastPass Hack** by Leo A.

Notenboom, Sept. 2022. "A portion of LastPass was breached. The important thing to realize about the breach is that no user information was compromised...a hacker who gains access to your password vault on LastPass's servers cannot view its contents...if you don't trust the software, you're less likely to use it. Therefore, it's important you trust your password manager.... If you no longer trust LastPass," you can try one of the alternatives. "I am not abandoning LastPass."

[askleo.com/what-you-need-to-do-about-the-lastpass-hack](https://askleo.com/what-you-need-to-do-about-the-lastpass-hack)

**b) Yes, it's a scam: Simple tips to help you spot online fraud** by Heather Kelly, 09.06.22. "Nobody is immune to scams. Criminals are constantly changing them to fit the

**b)** latest headlines, target our insecurities and slip through even the most well-honed BS detectors." This article contains lots of practical information along with links to a printable guide, tips for social media, Privacy Reset Guide and Security Reset Guide. Please read this easy to understand article to help you spot a text, phone or online scam.

[www.washingtonpost.com/technology/2022/09/06/scams-online-guide](https://www.washingtonpost.com/technology/2022/09/06/scams-online-guide)

**c) 10 tips to keep Google's Chrome browser secure** by Albert Khoury, 08.04.22. "Google Chrome is the world's most popular browser, with billions of users. Google most likely knows more about you than you could imagine. If you're using Chrome, there are some steps you can take to protect your information and improve your overall browsing experience." Read the article to learn 10 tips to help make Chrome more secure. [komando.com/safety-security-reviews/google-chrome-security-steps](https://komando.com/safety-security-reviews/google-chrome-security-steps)  
(cont)

Thank you to our Welcome Coordinator, Audrey Leyhe.

Please add [wscug@wscug.org](mailto:wscug@wscug.org) to your contacts list.

To access past newsletters, presentations and handouts, go to <https://wscug.org>



#### d) Facebook gets round tracking privacy measure by encrypting links

by Christopher Boyd, 07.20.2022. "A form of individual tracking specific to your web browser is at the heart of a currently contested privacy battle, and one which Facebook has just got the upper hand to. Sites make use of the added parameters in order to track your clicks across a range of sites or services, an activity which can be monetised for marketing or analytics. A company may also be able to know where you visit away from their own website. The marketing possibilities are endless,

d) and so too are the privacy implications." Read the article to find out how Facebook has switched to "encryption for its parameter tracking needs. What this means is that the encrypted part of the URL is essentially part of the whole URL. If you remove it, you won't be directed to the specific page you're looking for." This means browser developers will need to tackle this encryption tracking problem.

[malwarebytes.com/blog/news/2022/07/facebook-gets-round-tracking-privacy-measure](https://malwarebytes.com/blog/news/2022/07/facebook-gets-round-tracking-privacy-measure)

#### e) How to use confidential mode in Gmail to protect sensitive information

by Jack Wallen, 08.26.2022.. "A few years back Google

e) did add a nice feature to Gmail called Confidential Mode that helps protect sensitive information... With Confidential Mode, you can set an expiration date and a password for messages and even revoke access any time you choose. And when a recipient receives a confidential message, they cannot forward, copy, print, or download the message. The one caveat to Confidential Mode is that there's no way of stopping users from taking screenshots of those confidential emails..." If you have to email confidential information and use gmail, this is the article for you. [zdnet.com/article/how-to-use-confidential-mode-in-gmail](https://zdnet.com/article/how-to-use-confidential-mode-in-gmail)

**Comments from Ross--**  
**Computer user tips: 1. Don't start clicking buttons when something goes wrong.** This happens more often than I like to hear. If your computer starts acting strange, it's not a good idea to start clicking around the page trying to fix it. This can make things worse. Call someone who knows something about computers. **2. Check links before you click on them.** Don't assume a link that a friend sent you is legitimate-- first hover your cursor over the link, DON'T CLICK the link. Is the link going to where you think it's going? For example, you get a link to an amazon page but when you hover over the link, it says [www.anason.eu.xyz.com](http://www.anason.eu.xyz.com). Is that Amazon? **3. Don't panic if something goes haywire--panic leads to button clicking.** Call a professional. **4. Don't install random applications or browser extensions--**grandkids like to do this when they use grandma's computer. **5. Be organized.** When you create files or download files from emails or the internet, put them in the appropriate folder, for example, pictures goes into the Pictures folder, and that Word document should be saved in the Documents folder. Saving files in random places makes it harder to do a good backup. Stick to the standard Windows folders: Documents, Downloads, Pictures, Music and Videos

## Internet

### Sick of all the tracking? DuckDuckGo's private email service

[komando.com/security-privacy/duckduckgo-email-protection](https://komando.com/security-privacy/duckduckgo-email-protection)

This company paid a ransom demand. Hackers leaked its data anyway [zdnet.com/article/this-company-paid-a-ransom-demand-hackers-leaked-its-data-anyway](https://zdnet.com/article/this-company-paid-a-ransom-demand-hackers-leaked-its-data-anyway)

### 5 Google Maps, Apple Maps and Waze tips and tricks

[komando.com/kims-column/google-apple-waze-map-tips](https://komando.com/kims-column/google-apple-waze-map-tips)

### What Browser Should I Use in 2022?

[askleo.com/what-browser-should-i-use](https://askleo.com/what-browser-should-i-use)  
Get 10TB of fast, secure cloud storage for under \$100  
[pcworld.com/article/825795/get-10tb-of-fast-secure-cloud-storage-for-under-100](https://pcworld.com/article/825795/get-10tb-of-fast-secure-cloud-storage-for-under-100)

### Can a VPN Protect You From Ransomware?

[howtogeek.com/824588/can-a-vpn-protect-you-from-ransomware](https://howtogeek.com/824588/can-a-vpn-protect-you-from-ransomware)

### How to take a break from Facebook

[komando.com/tech-tips/how-to-take-a-break-from-facebook](https://komando.com/tech-tips/how-to-take-a-break-from-facebook)

DuckDuckGo just added all these privacy features [komando.com/security-privacy/duckduckgo-adds-privacy-features](https://komando.com/security-privacy/duckduckgo-adds-privacy-features)

Randy's top 10 customer-support issues [askwoody.com/newsletter/free-edition-randys-top-10-customer-support-issues](https://askwoody.com/newsletter/free-edition-randys-top-10-customer-support-issues)

### 7 must-try voice commands to use with Siri and Google Assistant

[komando.com/tech-tips/voice-commands-on-iphone-or-android](https://komando.com/tech-tips/voice-commands-on-iphone-or-android)

