WSCUG Bd of Directors:

Donna Crawford- Founder

Ross Guistino- Retired Consultant, Drop-in Computer Help
rossg@sonic.net

Jim Tubb- Retired Consultant, Drop-in Computer Help, Moderator
drdelta91@gmail.com

Andrea Antonik- Retired Consultant, Drop-in Computer Help, Editor
aantonik@sonic.net

Computer Help-Desk Drop-In sessions are every second and fourth Mondays of the month 1-3 PM. Please use the sign-in sheet when you arrive.

Monday Sept. 9, 1-3 PM and Monday, Sept. 23, 1-3 PM

Help-Desk is a free drop in program to assist Seniors with their tech issues. Seniors can get help with their computers: PC, laptops, tablets: Android and Apple, and phones: Android and Apple.

In the News:

a) Beware of this new phishing scam that could arrive in your mailbox
b) These are the big data breaches for 2024
c) Intel's troubles
d) National Public Data Breach: Only 134 Million Unique Emails Leaked
e) Microsoft's controversial Recall feature can't be uninstalled
f) Intel's new chips just set an exciting benchmark for graphics
g) Beware of phony donation campaigns

Articles for September

a) Which web browsers excel in security, privacy, and features? by Roland Freist. 08.29.2024. "The browser is increasingly becoming the central application on the PC. The choice of browser determines how securely users can navigate the internet and how well their privacy is protected. At the same time, it determines how quickly websites are displayed on the screen. The most important Chromium browsers are Google Chrome, Microsoft Edge, Opera, Vivaldi, and Brave. The Firefox browsers include Firefox itself, the Tor browser, and Librewolf. The big issue in IT has been protection against malware and hacker attacks for years. Browser manufacturers have therefore built functions such as a sandbox into their programs.This ensures that malicious code cannot jump from a website to the computer." To learn more about security and privacy features of each browser, read the article.

pcworld.com/article/2434007/browser-test-chrome-firefox-edge-and-more

b) Microsoft Office vs. Google Docs, Sheets, Slides: Which Is Best? by Corbin Davenport, 08.27.2024. "Microsoft Office and Google Workspace/Docs have the same three core applications. For word processing and text documents, you get Microsoft Word and Google Docs—the Docs name is often used when talking about all of Google's office apps. For presentations, you get Microsoft PowerPoint and Google Slides. Finally, spreadsheets are handled by Microsoft Excel and Google Sheets." If you would like to learn which of these productivity suites would work best for you, read the complete article here: howtogeek.com/microsoft-office-vs-google-docs-sheets-slides

c) Sick of Google? Try one of these 5 search engines instead by Martin Appel, 08.21.2024. "Google is the most popular search engine, but not the only one." This article discusses Duckduckgo, Brave Search, Ecosia, Qwant, and Copilot. pcworld.com/article/2424588/5-spirited-search-engines-that-challenge-google

d) Passkeys explained: How to embrace a passwordless future today by Peter Stelzel-Morawietz, 05.06.2024. "Passkeys are increasingly replacing traditional passwords. This makes logging on to the internet much more

d) convenient and secure. You no longer have to remember anything, so you can't forget anything, and you don't even need new equipment. You can get started straight away with your PC or smartphone. When you set up a passkey to log in to an online service, your PC or mobile phone generates a key pair. The public key is sent to the website and stored there, the private key is secret and remains in the crypto chip of your device — i.e. in the Trusted Platform Module (TPM) on a computer. If you use a smartphone, the private key is also securely synchronized in the cloud of the operating system, i.e. Apple or Google. Once a passkey has been set up, the next time you visit the website (or app), you

d) simply tell it that you want to log in. The online service then sends your device a so-called challenge: a task that can only be solved with the help of your private key stored in your device and which you authorize using your fingerprint, face scan, or PIN." The article explains the steps to create your 'first' passkey on Windows and then on your smartphone using a test webpage. pcworld.com/article/231956 6/web-login-without-a-password-how-passkeys-work

e) Protect Yourself From Online Scams by Leo A. Notenboom. "We're all vulnerable to scammers. Learn the warning signs. Criminals use manipulative tactics to steal savings. Protect yourself by recognizing scam signs,

e) avoiding unsolicited contacts, and seeking help if you have even the slightest doubt." The article contains a variety of recommendations for protecting yourself from online scams. And in the "Additional Reference" section at the bottom are 2 great articles from AARP, and one from the FTC and FBI that are worth reading. askleo.com/protect-yourself-from-online-scams

f) Everything you need to know about cybersecurity basics by Malwarebytes. In this article 38 terms are defined. Each term includes a defintion and is clickable to learn more about each term. malwarebytes.com/cybers ecurity

g) Has my PC been hacked? 5 ways to detect virus attacks, step-by-step by Arne Arnold, 08.19.2024. "Don't panic if you think your computer is infected with malware. Follow this guide instead." pcworld.com/article/193608 3/has-my-pc-been-hacked-how-to-detect-attacks

Comments from Ross—(Ross is on vacation.) Have you ever tried to print a web page only to have your printer print out about 5-6 pages, with all the images and ads printing out as well? It might be a receipt or confirmation page and 5 pages begin printing. This article "will help you capture a clean version of a web page so you can print it on a piece of paper or save it as a file on whatever Windows computer you're using." The 5 best ways to print and save web pages on Windows

URLs

Windows 10 Start Menu will soon display ads for Microsoft 365 ghacks.net/windows-10-start-menu-will-soon-display-ads-for-microsoft-365
Spark Your Interest in Electric Vehicles elearn.aarp.org/Public/Catalog/Details
Latest Windows 11 update cripples PCs. pcworld.com/latest-windows-11-update-cripples-pcs-what-to-do-if-youre-affected
Apple vs. Google: Satellite Emergency Features Compared cnet.com/videos/apple-vs-google-satellite-emergency-features-compared
8 tricks for File Explorer tabs theintelligence.com/8-tricks-for-file-explorer-tabs

Phone Won't Charge? Try This Easy DIY Fix First cnet.com//phone-wont-charge-try-this-easy-fix
How to fix low audio volume on Windows 11 devices ghacks.net/how-to-fix-low-audio-volume-on-windows-11-devices
Microsoft finally adding long-awaited features to Outlook for Windows pcworld.com/microsoft-finally-adding-long-awaited-features-to-outlook
4 Factors You Must Consider When Choosing a Password Manager howtogeek.com/factors-choosing-password-manager
How Do I Close a Facebook Account? askleo.com/how-do-i-close-a-facebook-account